IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chan et al. Conf. No.: 9665

Serial No.: 09/995,239 **Art Unit:** 3688

Filing Date: 11/27/2001 Examiner: Myhre, James W.

Title: RULE-DRIVEN GUIDANCE AND Docket No.: CA920000043US1

FEEDBACK SYSTEM (IBMR-0174)

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS:

This paper is being filed in response to the Office Action dated March 17, 2008. Please amend the above-referenced patent application as follows:

Amendments to the Claims are represented in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 7 of this paper.